INNOVATIVE CONSULTING & MANAGEMENT SERVICES, LLC

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03FAC GSA CONTRACT #:
GS-21F-0164W
SIN 811 003 Complete Facilities Management
SIN 811 006 Facilities Maintenance and Management Consulting

IT70 GSA CONTRACT #:
GS-35F-550AA
SIN 132-51/STLOC/RC Information Technology Professional Services

NAICS CODES
541611, 561210, 561110, 541990, 541614, 541513, 541519, 238210, 238390, 236220, 541330, 238210, 541513

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GSA Contract Holder

EXEMPLARY FEDERAL PERFORMANCE IN:
GSA | NOAA | DHS | ICE | COMMERCE | HUD

SBA 8 (a) Certified

INNOVATION
SOLUTIONS
RESULTS

Capability Statement

CORPORATE OVERVIEW
Innovative Consulting & Management Services, LLC (ICMS) is a minority owned SBA certified 8(a) small business that provides exceptional business and technical solutions and services for its government and commercial clients. Led by a team of seasoned business professionals in government support services, ICMS provides highly skilled and technical talent to meet its client's requirements and expectations. Whether it's the management of business operations to assist an agency in achieving their core mission, technical support services to help agencies navigate complex technology issues, designing strategies to support an agency's mission operations, or the need for professional and administrative personnel staff to support ongoing agency needs, ICMS can leverage its 25 years of government experience and business innovation to help agencies meet their mission goals.

INNOVATION
ICMS creates value in the federal market place by focusing on three key elements in its approach to providing first class services to its clients:

- **Customized adaptable solutions:** ICMS builds on its proven core capabilities by fine tuning solutions to adapt to the specific needs and requirements of its clients. No "cookie cutter" solutions

- **Client Centric Focus:** ICMS vigorously engages with its clients and maintains client intimate relationships which enhances its quality of services and reduces risk, turnover and transition time

- **Create Client Value:** ICMS strives to not only meet performance expectations but to exceed and become a "value added" service to our clients

TECHNOLOGY SOLUTIONS
ICMS provides Technology Solutions in the following key areas:
- **Managed Service Desk Support**
- **Integrated Communications**
- **Structured Cabling**
- **Consulting & Program Management Support**

RESULTS
ICMS's Satisfied Customers and Clients:

SUCCESS STORY
The Immigration and Customs Enforcement agency (ICE) is responsible for enforcing our nation's immigration laws. The agency needed to scale up operations and to improve their network infrastructure to increase their operational capabilities. As a network solution partner with SAIC, ICMS was able to meet the agencies accelerated timeline for a new network operations center in the Phoenix, AZ area. This project required the design and installation of the new laser aligned multimode fiber standards (first agency site to migrate to the new standard) to support the network backbone as well as horizontal service to classified workstations. ICMS was able to quickly adapt to the new standards and scaled up operations to meet the accelerated time line. ICMS's professional technical staff was able to quickly step up to the challenge and successfully completed the installation within the schedule requirements and the successful implementation of the new technology standards.

Technology Solutions

OVERVIEW:

From strategy to implementation, ICMS delivers technological solutions that help drive transformation, improve productivity and streamline IT operations. Our practical, innovative technology solutions are linked to measurable goals to help you achieve a competitive advantage. ICMS offers its clients the highest level of services in the following disciplines:

MANAGED SERVICE DESK SUPPORT

ICMS's service desk solutions provides your users with the comprehensive IT support, the technology and expertise they need to do their jobs, and keeps your agency running efficiently.

With a staff of highly trained service desk technicians, ICMS offers a proven track record of success, reliability and solving IT challenges quickly and cost-effectively.

INTEGRATED COMMUNICATIONS

Design, Implementation and Management of Integrated Communications and Networking Environments
Integrated Communications services can help drive your organizations collaboration, business flexibility and growth by designing, implementing and managing your integrated communications and networking environments.

STRUCTURED CABLING

Structured cabling systems are the backbone of the modern information network. ICMS's expertise in the design and implementation of your structured cabling can have a significant impact on reducing your construction costs and improving your ability to make organizational and technology changes in the future.

As a preferred integrator for a number of different cabling manufactures, ICMS offers a versatility of options. Our systems are designed to meet your current needs as well as allow for easy integration of new technology solutions and capacity. As your integrations needs grow and adapt, we make sure your network systems meets your expanding requirements.

- **Design and Implementation**
- **Certified Designers (RCDD) and installers**
- **Cat 5E, 6, 6A**
- **Multimode and Single Mode Fiber**
- **Security Systems**
- **Video Conferencing**
- **Distributed Antenna Systems (DAS) Systems, Design and Implementation**
- **Hosted and VOIP Phone Services**
- **Outside and Inside Plant**

CONSULTING & PROGRAM MANAGEMENT SUPPORT

ICMS technical and program management professionals can assist agencies in the implementation of current IT technologies and can assist agencies in the management and consolidation of the data center environment.

- **Network Design and Consulting**
- **Capacity Forecasting**
- **Disaster Recovery Planning**
- **Management of infrastructure scale**
- **Computer and Internet Security**